



PRODUCT ENGINEERING SERVICES FOR A HEALTHCARE PAYMENT SOLUTIONS PROVIDER



THE CLIENT

The customer is a leading provider of secure electronic payment processing solutions and self-service payment portals for hospitals, ASCs and Physician groups.



BUSINESS NEED

The customer ideated a self-service patient payment portal solution for hospitals to streamline operations, simplify payment and billing operations and increase the cash flow.



TECHNOLOGY USED

- Environment: .NET 4.0, C#, .NET, MS SQL Server 2008
- Tools: SSRS, SSIS, SSAS, Spago BI, Tableau



BUSINESS BENEFITS

- Streamlined business operations thereby enhancing quality of patient care
- Improved cash flow, reduced delay in accounts receivables
- Reduction in billing errors, payment clarification requests



SOLUTION DELIVERED

AL TEN Calsoft Labs' offshore team provided development, testing, feature design and maintenance activities in a secure VPN environment. The offshore team was involved in all the major product releases viz., "ACH Verify" and "Eligibility check" carried out in 2013.

The team is also involved in the following important activities as part of the engagement.

- Payment application enhancement and bug fixes
- Deployment and Release Support
- Integration with Hospital Information System
- Migration of the entire customer code base to .NET 4.0 for better maintainability, expanded capabilities and security
- Implementing PCI compliance

ABOUT AL TEN CALSOFT LABS

AL TEN Calsoft Labs is a next gen digital transformation, enterprise IT and product engineering services provider. The company enables clients innovate, integrate, and transform their business by leveraging disruptive technologies like mobility, big data, analytics, cloud, IoT and software-defined networking (SDN/NFV). AL TEN Calsoft Labs provides concept to market offerings for industry verticals like education, healthcare, networking & telecom, hi-tech, ISV and retail. Headquartered in Bangalore, India, the company has offices in US, Europe and Singapore. AL TEN Calsoft Labs is a part of AL TEN group, a leader in technology consulting and engineering services.

www.altencalsoftlabs.com



business@altencalsoftlabs.com